

COVID-19 PANDEMIC

OPERATIONAL POLICIES & PROCEDURES FOR PLAY

Your health and safety is our top priority and we will need your cooperation when it comes to new policies and procedures.

Please see the updated policies and procedures below related to operations under the current public health mandate.

Social distancing of 2m/6ft is required AT ALL TIMES while on the property. This includes the parking lot, pro shop, golf cart staging area and all areas of the golf course – especially tee boxes and greens.

Ensure that you do not have COVID-19 related symptoms, haven't left the province within the last 14 days, and haven't come in contact with anyone that may have COVID-19. If any of these situations apply to you, STAY HOME.

Provincial guidelines, legislation and fines apply while on the property, and must be strictly adhered to. Anyone failing to comply with social distancing, or any of the policies listed below may be removed from the facility and further banned until all such policies have been lifted.

BEFORE ARRIVING AT THE GOLF COURSE

- ALL PLAYERS MUST HAVE A PRE-BOOKED TEE TIME COURSE AND ALL GOLFERS IN THE GROUP MUST BE LISTED. Walk-ons will only be permitted if there are open tee times available.
- Portage Golf Club members may book up to 7 days in advance. Non-members may book up to 5 days in advance.
- Tee time bookings can be done online at portagegolfclub.ca
- Take advantage of online and/or call-in payments for your golf.

UPON ARRIVAL AT THE GOLF COURSE

- GOLFERS MUST ENTER THE PRO SHOP THROUGH THE NORTH DOOR AND EXIT THROUGH THE WEST DOOR. NO EXCEPTIONS.
- Please follow distancing markers at all times both inside and outside the pro shop
- All golfers must use the hand sanitizer station upon entering the Pro Shop.
- Payment by debit or credit is preferred.

CHANGES TO YOUR GOLFING EXPERIENCE

- Social distancing of 2m/6ft must be maintained at ALL TIMES. This includes keeping your distance with all members of your group as well as course staff.
- Please wait in the designated "On Deck" area until the group in front of you has left the tee box.
- Tee times will be in 9 minute intervals.
- No groups will be "squeezed in" and groups will not be permitted to start on the back 9 without advance notice or express permission by club management staff.
- There will be no congregating of golfers permitted in any area of the course at any time.
- All rental power carts will be pressure washed after each round and will also be sanitized before & after each round.
- All high-touch areas on the course have been removed including ball washers and bunker rakes.
- Handshakes, high fives and any other touching gestures are not permitted before, during and after your round.
- Only touch your own personal items – this includes golf balls, clubs and golf bags.
- Club rentals must be booked in advance due to sterilizing requirements. Sharing of clubs between players is also not permitted.
- Flag poles are to remain in the hole AT ALL TIMES. Measures are in place for the cups to ensure you do not have to reach into the hole or touch the flag pole.
- When in a bunker, we ask that you please smooth the sand with your foot following play. If you land in someone else's footprints or a disturbed area you may take relief in another area of the bunker without penalty.
- **ALL RENTAL POWER CARTS MUST BE OFF THE COURSE AT POSTED CLOSING TIME.**

AFTER YOUR ROUND OF GOLF

- Maintain proper social distancing of 2m/6ft while unloading in the parking lot.
- Maintain proper social distancing when entering and exiting the cart storage barns.
- Return your rental carts to the appropriate area (follow the signage) so it can be properly cleaned and sanitized.
- All refuse is to be put in designated bins as you exit the course or take it home with you. Do not leave garbage in the cart for the staff to clean up.

FACILITY & OPERATIONAL CHANGES

- The clubhouse / the Lake Shore Restaurant & Bar is open daily from 8 am to 7 pm
- Washrooms in the basement of the clubhouse will be open for use from 8 am to 7 pm daily. After 7 pm, clubhouse doors will be locked and golfers will need to ask pro shop staff for admittance, should they need to use the washrooms. Swinging doors into each locker room have been removed to reduce touch points.
- The on-course washrooms at the Shack will be open daily
- Bathrooms will be cleaned regularly throughout the day

- Hand sanitizer stations will be available at the pro shop. Individual hand sanitizer bottles will also be available for purchase in the pro shop while supplies last. It is recommended that you bring hand sanitizer with you if you have it.
- Tee times will be at 9 minutes intervals to ensure proper spacing on the golf course and reduce the amount of traffic on the property.
- Debit and credit are the preferred form of payment. Please consider paying online and/or paying over the phone prior to arriving at the course.

****PLEASE NOTE THAT ALL POLICIES MAY BE SUBJECT TO CHANGE BASED ON ADDITIONAL CLARIFICATIONS OR MANDATES HANDED DOWN BY THE PROVINCE.**

WE WILL REQUIRE THE COOPERATION OF ALL GOLFERS TO ENSURE THAT ALL NEW RULES, POLICIES & PROCEDURES ARE ADHERED TO AT ALL TIMES TO ENSURE SAFETY FOR EVERYONE.